



## Group Booking Information

Group rates apply to groups of 20 people or more. School groups will receive 1 free supervising adult ticket for every 5 paying children. All groups will need to book in advance to qualify for the group rate.

### Full Price

Adult
£21.00
Over 60's
£16.50
Child
£17.25

### Group Price

Adult
£14.45
Over 60's
£12.30
Child
£12.65

## The Ark Room

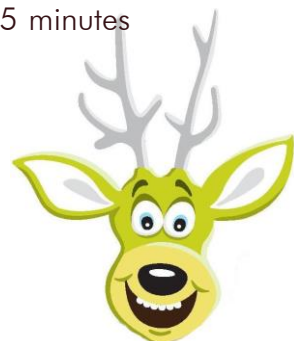
The Ark Room is a small room with classroom-sized tables and chairs, and may be used free of charge by any group visiting the park. The room makes an excellent base and can be used as a meeting point, for undercover lunches and classes.

The room is not secured therefore we ask that no valuables are left unattended. All items are left at owner's risk.

## The Deer Train Safari Ride

The train is a 20 minute ride which takes you into the fields to meet and hand feed our red deer, llama and soay sheep. All children must be supervised on this ride and remain seated throughout. Please use the station hand wash facilities at the end of your ride. Groups pay discounted rate of £1.40 per person, and groups of 80 or more get a complimentary deer train ride.

Your train will *depart* at the scheduled time, therefore we ask for groups to arrive 15 minutes beforehand to allow time to be seated and listen to the health and safety talk.





## Daily Public Activities

Groups are welcome to take part in the publicly advertised activities, however, in the case of larger groups we may have to modify the activity so our animals do not become stressed, and some activities will not be suitable for extremely large groups. Our daily schedule:

**Bottle-Feeding** (10:45 & 13:45 Daily) Bottle-feed our baby lambs, goats and/or calves depending on the time of year. Groups may be split into smaller groups and will need to pass the bottle round in turn. Arriving on time is essential as once everyone's been fed, we can't feed them again!

**Goat Walking** (11:00 – 11:30 & 14:30 – 15:30 Daily) Walk our friendly pygmy goats! (Or be walked by our pygmy goats!) Groups may be divided into smaller groups and will need to take turns walking a goat. A safety talk will be given by a member of staff to keep both visitors and goats safe.

**Animal Handling** (11:30 – 12:00 & 15:30 – 16:00 Daily) Cuddle with our guinea pigs and rabbits! Depending on group size, we may offer a separate area for animal handling as the public area is a small quiet corner of our nursery. Group members will have a shorter amount of time to pet an animal to not cause stress.

**Birds of Prey Display** (13:00) Saturday – Thursday term time, and daily during school holidays. Learn about different types of birds of prey and see them in action courtesy of Hawkridge Birds of Prey Centre. This takes place in an outdoor arena and is therefore weather permitting. Larger groups will need to arrive early as once seating area is full; gates will be closed. It is recommended to make sure group members use the lavatories beforehand, as you will be expected to remain seated for your safety during this 20 minute display.

**Ferret Racing** (14:00 Daily) Meet our park mascot 'Appy Angus, learn the Angus Dance and watch our ferrets race through our obstacle course race track. Approx. 20 minutes. Don't forget to cheer for your favourite ferret!





## **School Curriculum Activities**

We have several cross-curricular worksheets available for school groups from Early Years to Key Stage 2. Each activity includes a children's workbook and a teacher's guide. Please visit [worldofcountrylife.co.uk/group-visits/educational-visits](http://worldofcountrylife.co.uk/group-visits/educational-visits) to find out more and download your activity packs.

## **Planning Visit**

Once we have confirmed your booking, up to two organisers are welcome to come on a complimentary visit beforehand to carry out their own risk assessments and plan their day. If you would like to bring additional people on this planning visit, they will be charged our group rate (we understand if you want to bring your children!)

## **Supervision of Children**

Children must always be supervised by parents, carers or supervising adults. All play equipment and rides are used at your own risk. If your group becomes separated or a child is lost, please contact a park ranger or receptionist for immediate assistance.

## **How to Book**

Please email your completed booking form to [info@worldofcountrylife.co.uk](mailto:info@worldofcountrylife.co.uk) or send a printed copy to World of Country Life, West Down Lane, Sandy Bay, Exmouth, EX8 5BY. If you're not able to complete our booking form for any reason you are welcome to answer all the form questions in an email or give us a call on 01395 274533 and we can manually complete it for you over the phone.

Due to our policy of continuing improvements and to circumstances beyond our control, attractions and facilities available may be subject to change without notice. If you have a problem or concern during your visit, please do not leave without telling us so we can do something to rectify it. We look forward to welcoming you to the World of Country Life soon and hope that you have a fun day with us.

Please contact us if you require any further information.



## Health & Safety Information for Group Leaders

This page advises group leaders who organise visits for children to farms on controlling the risk of infections from the animals the children may contact during their visit.

### **Before your visit:**

- complete a risk assessment which will help you to decide the appropriate level of adult supervision for the group. Staffing ratios for visits are difficult to prescribe as a range of factors need to be considered. In addition to the teacher in charge, there should be enough supervisors to cope with an emergency. Further advice may be obtained from your local education authority or the Department for Children, Schools and Families ([www.lotc.org.uk](http://www.lotc.org.uk));
- discuss with the supervisors, who may be parents or staff of the school, creche etc, their role during the visit. They must understand the need to make sure that the children wash, or are helped to wash, their hands thoroughly after contacting animals, and follow the other rules suggested below;
- discuss with pupils the rules for the visit, stressing that they must not eat or chew outside the areas in which you permit them to do so;
- make sure that pupils wear appropriate clothing, including sturdy outdoor shoes (not sandals) or wellington boots if possible;
- check that cuts, grazes etc on children's hands are covered with a waterproof dressing.

### **During and after the visit. make sure that the children:**

- do not kiss animals;
- eat only food that they have brought with them, or food for human consumption they have bought on the farm, in designated areas, and never eat food which has fallen to the ground, or taste animal foods;

- do not suck fingers or put hands, pens, pencils or crayons etc in mouths;
- always wash their hands thoroughly before and after eating, after any contact with animals and again before leaving the farm;
- clean or change their footwear before leaving, remembering to wash their hands after any contact with animal faeces on their footwear.

### **Check that the children stay in their allocated groups during the visit. and that they:**

- do not use or pick up tools (e.g. spades and forks) unless permitted to do so by farm staff;
- do not climb on to walls or animal pens etc;
- listen carefully and follow the instructions and information given by the farm staff;
- approach and handle animals quietly and gently;
- do not chase, frighten or torment the animals.

### **Remember:**

- the children are your responsibility during the visit;
- you should supervise them during the visit, especially during hand washing to make sure that each child washes and dries their hands thoroughly. Farm staff may be able to help with this supervision;
- allow plenty of time before eating or leaving so that the children do not have to rush.

If a member of your group shows signs of illness (e.g. sickness or diarrhoea) after a visit, advise them or their parent/guardian to visit the doctor and explain that they have had recent contact with animals.





# Group Booking Form

Group Name:

Visit Date:  Arrival Time:

Contact Name:

Phone:

Email:

**Group Numbers:**

Adults	Children	Over 60's	Under 3's	Carers	Annual Passes
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

**Annual Pass Membership Numbers**

Would you like to book the Ark Room? Yes  No

Are you planning on using the catering facilities? Yes  No

Would you like to book the Deer Train? Yes  No

Preferred train time (if applicable)

11:00  11:30

12:00  14:30

15:00  15:30

**Will you be taking part in any park activities?\***

Bottle Feeding 10:45  13:45

Goat Walking 11:00  14:30

Animal Handling 11:30  15:30

Birds of Prey Display\*\* 13:00

Total Wipeout Ferret Racing 14:00

**Payment Type**

Cash  Card  Cheque  Invoice

Invoice Email:

Invoice Postal Address:

Notes:

\* Limited numbers, activities may be modified for larger groups. \*\*Saturday-Thursday term time, daily during school holidays

WOCL OFFICE USE ONLY

CONFIRMED  CANCELLED  INVOICED  PAID  INVOICE NUMBER